



# QSTC

QUALITY SAFETY TRAINING CENTER

## ISO CERTIFICATION

Learning objectives, Assessments, Instructional activities and Case studies.

# ISO 9001:2015 QMS LEAD AUDITOR ONLINE COURSE

The QMS Lead Auditor course has been designed to help you prepare on-site audits, develop checklists, and audit processes, gather and evaluate evidence, write reports, and relate your findings to policy and objectives. The ISO 9001 (QMS) Lead Auditor course helps individuals learn the knowledge and skills necessary to effectively audit an organization's Quality Management System (QMS) against the ISO 9001 standard.

## WHAT WILL I LEARN?

- How to plan, conduct, report, and follow up on the results of audits.
- The roles and responsibilities of an auditor and lead auditor.
- To plan and conduct an interview with top management and evaluate an organization's quality policy and objectives.

- Apply the PDCA methodology using the process approach. Evaluate the documented information required by ISO 9001:2015 and the interrelationships between quality processes, planning, policy, and objectives.
- How to handle different auditing situations and equip you with the ability to apply the right skills to the right context.
- To conduct audits of internal procedures, external standards, and customer requirements, processes, and full systems audits including multi-site situations.
- To report findings accurately against requirements of ISO 9001, write and grade nonconformity reports, and evaluate proposals for corrective action.

[www.qstctraining.com](http://www.qstctraining.com)



ONLINE

CQI IRCA



+971 583019327



info@qstctraining.com



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### COURSE OUTLINE

#### ISO 9001 Lead Auditor Certification course covers:

- Overview and introduction to quality management.
- Quality Management Principles and ISO 9001 requirements
- ISO 9001, ISO 19011, and ISO/ IEC 17021 as applicable.
- Stage 1 Audit (including document review)
- Audit Planning
- Process auditing and audit Skills
- Writing NC reports and audit reporting
- Audit follow-up.

### Who needs ISO 9001 certification?

Staff those who are working to develop and maintain a QMS in need of ISO 9001 certification.

- Construction
- Engineering
- Manufacturing
- Technology services
- Hotels & Hospitality
- Health

This course is ideal for anyone needing to audit an organization's ISO 9001:2015 QMS.

#### What is the ISO 9001 Quality Management System?

ISO 9001 is the internationally recognized standard for Quality Management Systems (QMS). Organizations use the standard to demonstrate the ability to consistently provide products and services that meet customer and regulatory requirements and improve customer satisfaction.

QSTC (Quality Safety Training Center) offers a **CQI-IRCA Certified QMS ISO 9001:2015 Lead Auditor Training course in UAE.**

CQI: IRCA ISO 9001:2015 QMS Lead Auditor Certificate will be provided upon passing the exam successfully.

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